

DISCOVER REAL TIME TEXT (RTT)

Unlock the Power of Instant Communication

Real-Time Texting (RTT) is a way to communicate using enhanced and available technology in real-time during phone conversations. Think of it as an advanced version of TTY designed for smartphones but better. RTT allows users to see messages in real-time as the messages are being composed. You can simultaneously send and receive real-time text messages - similar to voice conversations.

Who Can Benefit from RTT? RTT is for everyone, especially for individuals with hearing, speech, or other disabilities; it provides an added benefit for all.

Why Choose RTT? RTT does not require specialized equipment, as it can be used with any smartphone. Just make sure you turn the RTT option on. You can use RTT to call:

• Other RTT users on any network or device

- Emergency services (911)
- Relay services (711)
- TTY users

Set Up RTT on Your Phone

To set up RTT on your iPhone, first open your settings, then navigate to:

- **Accessibility Settings:** Select "Accessibility."
- **RTT/TTY:** Tap on "RTT/TTY."
- **Enable RTT:** Toggle the switch to enable "Software RTT/TTY" and "Answer RTT Calls."
- **Set RTT Mode:** Choose "Answer All Calls as RTT/TT."

To set up RTT on your Android Phone, first open your settings, then navigate to:

- **Accessibility Settings:** Depending on your device, look for "Accessibility" or "Hearing" settings.
- **RTT/TTY Settings:** Locate and tap on "RTT/TTY" or a similar option.
- **Enable RTT:** Turn on the RTT/TTY option. Some Android Smartphones automatically provide RTT.

Our commitment is to make sure every Californian can communicate using advanced and available technologies. We do encourage the use of this valuable technology and we can support you in setting up and using RTT on your smartphone device.

Learn More About RTT

If you have more questions about RTT you can reach out to us by phone or VP at 1-800-806-1191, by email at info@caconnect.org, or by visiting our website at CAconnect.org/rtt.