

Deaf and Disabled Telecommunications Program
**Telecommunications Access for the Deaf and Disabled
Administrative Committee (TADDAC) and the
Equipment Program Advisory Committee (EPAC)**
Advisory Bodies to the California Public Utilities Commission

September 13, 2024
10:00 AM to 4:00 PM

Oakland City Center
500 12th Street, Suite 105, Oakland, CA 94607
Paramount Conference Room

[Join Zoom Meeting](https://us02web.zoom.us/j/8052505300) with audio from your device.

(https://us02web.zoom.us/my/ddtpac)

If you are participating by phone only:

Dial: 1 669 900 6833

Meeting ID: 805 250 5300

Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of EPAC and TADDAC Members B. Agenda Review and Approval C. Review and Approval of Joint Committees Meeting Minutes from June 14, 2024 D. EPAC Action Items from the June 14, 2024 E. TADDAC Action Items from the June 14, 2024 Meeting.	10:00 AM – 10:30 AM
II. DDTP Update CPUC Staff (Tyrone Chin and Charles Abeghe) will introduce themselves and will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to the DDTP that may affect the Program now and in the future.	10:30 AM – 11:00 AM
III. Presentation on Bagley-Keene Open Meeting Act and Report on TADDAC Action Item #108 Lisa-Marie Clark, CPUC Staff Attorney, will present on the Bagley-Keene Open Meeting Act and its provisions. She will also report on the committee's ability to create subcommittees to advise CPUC on future RFPs and IFBs based on TADDAC Action item #108 on page 23 in the binder.	11:00 AM – 11:30 AM

IV. Public Input – AM Session Members of the Public may provide input to the Committees.	
V. Lunch Break – One Hour	12:00 PM – 1:00 PM
VI. Presentation on Remote Conference Captioning (RCC) services Melissa McMahan from Hamilton Relay will present on RCC services and how to request RCC services.	1:00 PM – 1:15 PM
VII. Presentation on Equipment Recommendations Harry Kim will present on four equipment recommendations (Rivo2, Hable One, BlueParrott S650-XT, and Midland WR120 NOAA).	1:15 PM – 1:30 PM
VIII. Program Vendor Reports	
A. CSD Testing and Training Updates Harry Kim, Program Director of Testing and Training at CSD, will provide updates on Testing and Training.	1:30 PM – 1:35 PM
B. CSD EPC Customer Contact Report Equipment Processing Center Operations Director, Chong Vang, will provide updates regarding DDTP Equipment and Customer Contact efforts.	1:35 PM – 1:40 PM
C. CSD Marketing Report Molly Miller, Vice-President of CSD Marketing, will provide updates regarding DDTP Marketing efforts.	1:40 PM – 1:45 PM
D. CSD Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.	1:45 PM – 1:50 PM
E. California Relay Service (CRS) Report Melissa McMahan from Hamilton Relay will provide updates on California Relay Service (CRS).	1:50 PM – 1:55 PM
F. DOR Voice Options Report A representative from the Voice Options Team at the Department of Rehabilitation, will provide updates regarding the Voice Options Program.	1:55 PM – 2:00 PM
G. Maximus Report A representative from Maximus will provide updates on Primary Program and Contract Administrator (PPCA) oversight and next quarter activities.	2:00 PM – 2:05 PM

IX. Public Input – PM Session Members of the Public may provide input to the Committees.	
X. New Business A. Future Meetings and Agendas The Committee will discuss topics for future focus and discussion, including the dates for November Joint meeting and 2025 meeting dates. B. Report from the Chairs The EPAC and TADDAC Committee Chairs may report on informational items, administrative matters, including those of the subcommittees, or any issues affecting TADDAC. C. Committee Discussion D. Member Reports Members may report on topics from their constituencies concerning current issues of program equipment and services, communication barriers or any feedback relating to the Program, in general.	2:10 PM – 2:20 PM 2:20 PM – 2:30 PM 2:30 PM – 2:45 PM 2:45 PM – 3:00 PM
XI. Meeting Wrap up and Adjournment	3:00 PM – 3:10 PM

Additional Information

For additional information, please contact Matthew Reinig, DDTP Committee Coordinator, 805-250-5300, or by email at matthew.reinig@cpuc.ca.gov. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents reviewed by TADDAC must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to matthew.reinig@cpuc.ca.gov.

Environmental Reminder

Please refrain from wearing perfumes or scents to DDTP meetings. Persons with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.