

Deaf and Disabled Telecommunications Program
Equipment Program Advisory Committee (EPAC)
An Advisory Body to the California Public Utilities Commission

October 11, 2024
10:00 AM to 4:00 PM

Oakland City Center
500 12th Street, Suite 105, Oakland, CA 94607
Paramount Conference Room

[Join Zoom Meeting](#) with audio from your device.

If you are participating by phone only:

Dial: 1 669 900 6833
Meeting ID: 805 250 5300
Passcode: 5300

[StreamText](#) for Captions

Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of EPAC Members B. Agenda Review and Approval C. EPAC Action Items from the September 13, 2024	10:00 AM – 10:30 AM
II. DDTP Update CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to the DDTP that may affect the Program now and in the future.	10:30 AM – 10:45 AM
III. Deliberate and vote on equipment recommendations from CSD Testing and Training EPAC members will deliberate and vote on the four equipment recommendations (Rivo2, Hable One, BlueParrott S650-XT, and Midland WR120 NOAA) presented by Harry Kim at the September 13, 2024 Joint meeting.	10:45 AM – 11:30 AM
IV. Video Relay Interpreting (VRI) Proposal – Feedback & Vote EPAC members will deliberate on revisions to a letter distinguishing the difference between VRI and Video Relay Service (VRS) and the addition of VRI to DDTP. Then, members will vote to submit the letter for TADDAC’s review.	11:30 AM – 12:00 PM

V. Public Input – AM Session Members of the Public may provide input to the Committees.	
VI. Lunch Break – One Hour	12:00 PM – 1:00 PM
VII. CSD Testing and Training Presentation CSD Testing and Training representatives will present on the department’s developments, updates, progress, policies, and equipment. There will be a live demonstration of the equipment.	1:00 PM – 2:30 PM
VIII. Program Vendor Reports	
A. CSD EPC Customer Contact Report Equipment Processing Center Operations Director, Chong Vang, will provide updates regarding DDTP Equipment and Customer Contact efforts.	2:30 PM – 2:40 PM
B. CSD Marketing Report Molly Miller, Vice-President of CSD Marketing, will provide updates regarding DDTP Marketing efforts.	2:40 PM – 2:50 PM
C. CSD Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.	2:50 PM – 3:00 PM
D. California Relay Service (CRS) Report Melissa McMahan from Hamilton Relay will provide updates on California Relay Service (CRS).	3:00 PM – 3:10 PM
E. DOR Voice Options Report A representative from the Voice Options Team at the Department of Rehabilitation, will provide updates regarding the Voice Options Program.	3:10 PM – 3:20 PM
F. Maximus Report A representative from Maximus will provide updates on Primary Program and Contract Administrator (PPCA) oversight and next quarter activities.	3:20 PM – 3:30 PM
IX. Public Input – PM Session Members of the Public may provide input to the Committees.	
X. New Business	
A. Report from the Chair The EPAC Committee Chair may report on informational items, administrative matters, including those of the subcommittees, or any issues affecting EPAC.	3:30 PM – 3:40 PM

<p>B. Committee Discussion</p>	<p>3:40 PM – 3:50 PM</p>
<p>C. Member Reports Members may report on topics from their constituencies concerning current issues of program equipment and services, communication barriers or any feedback relating to the Program, in general.</p>	<p>3:50 PM – 3:55 PM</p>
<p>XI. Meeting Wrap up and Adjournment</p>	<p>3:55 PM – 4:00 PM</p>

Additional Information

For additional information, please contact Matthew Reinig, DDTP Committee Coordinator, 805-250-5300, or by email at matthew.reinig@cpuc.ca.gov. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents reviewed by TADDAC must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to matthew.reinig@cpuc.ca.gov.

Environmental Reminder

Please refrain from wearing perfumes or scents to DDTP meetings. Persons with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.