

California Connect (also known as DDTP)

Telecommunications Access for the Deaf & Disabled Administrative Committee (TADDAC)

An Advisory Body to the California Public Utilities Commission

**September 26, 2025
10:00 AM to 2:05 PM**

Hampton Inn & Suites by Hilton LAX El Segundo
888 N. Pacific Coast Hwy., El Segundo, CA 90245
Pacific/Golden Coast Room

Join [Webex Webinar](#)

Webinar Number: 2494 931 3112

Webinar Password: SEPTTADDAC2025

Join by phone: 1-855-282-6330

Access Code: 2482 699 3257

Phone password: 73788233

[StreamText Link](#) for Captions

Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of TADDAC B. Agenda Review and Approval C. Review and Approval of June 27 2025 Meeting Minutes D. TADDAC Action Items from June 27, 2025	10:00 AM – 10:10 AM
II. EPAC Report Steve Longo, EPAC Chair, will provide updates.	10:10 AM – 10:20 AM
III. California Connect/DDTP Update CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to DDTP that may affect the Program now and in the future.	10:20 AM – 10:30 AM
IV. Katie's Presentation on COLR Panel Katie Wright, TADDAC Chair, will present on her experience as a panelist for the COLR panel.	10:30 AM – 10:45 AM

V. Emergency Preparedness Kit or “Go-Bag” Committee members will deliberate about developing an emergency preparedness kit or “go-bag” for seniors and individuals with disabilities.	10:45 AM – 11:15 AM
VI. Public Input – AM Session Members of the Public may provide input to the Committees.	
VII. Lunch Break	11:15 AM – 12:15 PM
VIII. Program Contractor Reports	
A. Marketing Report Molly Miller, Marketing Director, will provide updates regarding Marketing efforts.	12:15 PM – 12:30 PM
B. Testing & Training Report Amanda Whyrick, CA Connect Division President, will provide updates on Testing and Training.	12:30 PM – 12:45 PM
C. Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.	12:45 PM – 1:00 PM
D. Outreach Report Aida Cerda, Outreach Director, will provide updates on Outreach efforts.	1:00 PM – 1:15 PM
E. California Relay Service (CRS) Report Abby Magtoto, Relay Account Manager, will provide updates on California Relay Service (CRS).	1:15 PM – 1:30 PM
F. EPC Customer Contact Report Chong Vang, Equipment Processing Center Operations Director, will provide updates regarding Equipment and Customer Contact efforts.	1:30 PM – 1:45 PM
IX. Public Input – PM Session Members of the Public may provide input to the Committees.	
X. New Business	
A. Nomination and Voting of Successors or New Members (if necessary)	1:45 PM – 1:50 PM
A. Future Meetings and Agendas	1:50 PM – 1:55 PM
B. Report from Chairs	1:55 PM – 2:00 PM

C. Member Reports	2:00 PM – 2:05 PM
XI. Meeting Wrap up and Adjournment	2:05 PM

Additional Information

For additional information, please contact Matthew Reinig, CA Connect Committee Coordinator, by email at committees@caconnect.org. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to committees@caconnect.org.

If you require the binder or agenda in an alternative format, please contact committees@caconnect.org.

Environmental Reminder

Please refrain from wearing perfumes or scents to CA Connect meetings. People with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.