

California Connect (also known as DDTP)

Telecommunications Access for the Deaf & Disabled Administrative Committee (TADDAC) and Equipment Program Advisory Committee (EPAC)

Advisory Bodies to the California Public Utilities Commission

Joint Meeting
January 16, 2026
10:00 AM to 4:00 PM

Equipment Display
8:30 AM to 10:00 AM

Hyatt Regency LAX
6225 W Century Blvd, Los Angeles, CA 90045
The Jetway Room

Join [Webex Webinar](#)
Webinar Number: 2498 564 3300
Webinar Password: JANJOINT2026

Join by phone: 1-855-282-6330
Access Code: 2498 564 3300
Phone password: 52656468

[StreamText Link](#) for Captions

Public Meeting Draft Agenda

I. Administrative Business A. Roll Call of TADDAC and EPAC B. Agenda Review and Approval C. Approval of EPAC Meeting Minutes from October 10, 2025 D. Approval of TADDAC Meeting Minutes from October 24, 2025 E. EPAC Action Items from October 10, 2025 F. TADDAC Action Items from October 24, 2025	10:00 AM – 10:10 AM
II. DDTP and CPUC Update 1. Caleb Jones, Advisor to Commissioner Houck of the CPUC, will provide updates on Rulemaking 23-11-001 (15 minutes). 2. Tyrone Chin will provide updates on DDTP/California Connect and the Communications Division (5 minutes).	10:10 AM – 10:30 AM

<p>III. Augmentative & Alternative Communication (ACC) Demonstration A Tobii Dynavox representative will present and demonstrate on their ACC equipment offerings.</p>	<p>10:30 AM – 11:15 AM</p>
<p>IV. Visually Aided Speech-to-Speech (VA-STS) Demonstration Abbey Magtoto, Relay Account Manager, will present and demonstrate Hamilton Relay’s VA-STS service.</p>	<p>11:15 AM – 12:00 PM</p>
<p>V. Public Input – AM Session</p>	
<p>VI. Lunch Break</p>	<p>12:00 PM – 1:00 PM</p>
<p>VII. Program Contractor Reports</p>	
<p>A. Maximus Report A representative from Maximus will provide updates regarding PPCA (Primary Program and Contract Administration) operations.</p>	<p>1:00 PM – 1:20 PM</p>
<p>A. Marketing Report Molly Miller, Marketing Director, will provide updates regarding Marketing efforts.</p>	<p>1:20 PM – 1:40 PM</p>
<p>B. Testing & Training Report Amanda Whyrick, CA Connect Division President, will provide updates on Testing and Training.</p>	<p>1:40 PM – 2:00 PM</p>
<p>C. Field Operations Report Jennifer Minore, Field Operations Program Director, will provide updates on CSD Field Operations.</p>	<p>2:00 PM – 2:20 PM</p>
<p>D. Outreach Report Aida Cerda, Outreach Director, will provide updates on Outreach efforts.</p>	<p>2:20 PM – 2:40 PM</p>
<p>E. California Relay Service (CRS) Report Abby Magtoto, Relay Account Manager, will provide updates on California Relay Service (CRS).</p>	<p>2:40 PM – 3:00 PM</p>
<p>F. EPC Customer Contact Report Chong Vang, Equipment Processing Center Operations Director, will provide updates regarding Equipment and Customer Contact efforts.</p>	<p>3:00 PM – 3:20 PM</p>
<p>G. DOR Voice Options Program Report A representative from the Voice Options Team at the Department of Rehabilitation, will provide updates regarding the Voice Options Program.</p>	<p>3:20 PM – 3:40 PM</p>

VIII. Public Input – PM Session	
IX. New Business	
A. Future Meetings and Agendas	3:40 PM – 3:45 PM
B. Report from Chairs	3:45 PM – 3:50 PM
C. Member Reports	3:50 PM – 4:00 PM
X. Meeting Wrap up and Adjournment	4:00 PM

Additional Information

For additional information, please contact Matthew Reinig, CA Connect Committee Coordinator, by email at committees@caconnect.org. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to committees@caconnect.org.

If you require the binder or agenda in an alternative format, please contact committees@caconnect.org.

Environmental Reminder

Please refrain from wearing perfumes or scents to CA Connect meetings. People with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.