

1 DRAFT MINUTES

2
3 **California Connect**
4 **Telecommunications Access for the Deaf and Disabled Administrative**
5 **Committee (TADDAC) Meeting**
6

7 February 27, 2026
8

9 California Connect’s Telecommunications Access for the Deaf and Disabled
10 Administrative Committee (TADDAC) held a hybrid public Committee Meeting
11 on WebEx and at the Hyatt Regency LAX, 6225 W Century Blvd, Los Angeles,
12 CA 90045.
13

14 **TADDAC Members Present**

15 Jesse Acosta, At Large Seat - Veterans Community
16 Louie Herrera, Disability Community-Blind/Low Vision Community Seat, Vice Chair
17 Katie Wright, Late-Deafened Community Seat, Chair
18 Robert Sidansky, Deaf Community Seat (WebEx)
19 Darren Blackburn, CPUC Public Advocates Office Representative (WebEx)
20 Kevin Siemens, Disability Community – Speech-to-Speech User Seat
21 Kenneth Rothschild, Deaf Community Seat
22

23 **EPAC Non-Voting Liaisons Present:**

24 Brent Jolley, Communications Division, CPUC (WebEx)
25

26 **CPUC Staff Present:**

27 Matthew Reinig, Committee Coordinator, Communications Division
28 Tyrone Chin, Communications Division (WebEx)
29 Karen Luong, Communications Division (WebEx)
30 Charles Abeghe, Communications Division (WebEx)
31 Mark Bella, Communications Division
32

33 **Others present in-person:**

34 Arianna Anaya, PM-EPC, Maximus
35

36 **Others Present on WebEx:**

37 Amanda Whyrick, California Connect Division President
38 Kyle Miers, California Connect Division Vice President
39 Chong Vang, Equipment Processing Center Operations Director, CSD
40 Jennifer Minore, Field Operations Program Director, CSD
41 Aida Cerda, Outreach Director, CSD
42 Melissa McMahan, Programs Manager, Hamilton Relay

- 1 Molly Miller, Marketing Director, CSD
- 2 Josh Josa, Interim Testing & Training Director
- 3 Loulia Miller, Maximus
- 4 Erin Anhouvy, RAID Manager, Maximus
- 5 Abby Magtoto, Relay Account Manager, Hamilton Relay
- 6 Riva Usher, Contract Director, Maximus
- 7 Alexandra Green (TURN)
- 8 Amit Chhabra
- 9 Antonio Serna
- 10 AS
- 11 Ashley Gutierrez
- 12 ASL Interpreter Cheryl (she | her)
- 13 ASL/English Interpreter:Lacey Easton (she/her)
- 14 Erich Lotte
- 15 Heidi Tillman
- 16 Julie Green
- 17 Kerrie D
- 18 Leigh Ann Hubbard
- 19 Molly
- 20 Roger Pflieger
- 21 Sam mcIntire
- 22 Sara Starr
- 23 Shaunee Cerny
- 24 Steve Longo
- 25 Tamara Paul-Reeff
- 26 Tammy Shubert
- 27 Theresa Emig
- 28 Yazmine McNair-Turner
- 29
- 30 TADDAC Chair Katie Wright called the meeting to order at 10:05 AM.
- 31
- 32 **I. Administrative Business**
- 33 **A. Roll Call of TADDAC Members**
- 34 TADDAC Chair Katie Wright performed a roll call.
- 35
- 36 **B. Agenda Review and Approval**
- 37 Katie Wright proposed to add the EPAC Report/Update after C. during
- 38 Administrative Business. Moved by Jesse Acosta, seconded by Robert
- 39 Sidansky, and with no opposition, the Agenda was approved as amended.
- 40
- 41 **C. Approval of Meeting Minutes from January 16, 2026**

1 (inaudible) motioned, Louie Herrera seconded, and the minutes were
2 approved without opposition.

3 4 **D. EPAC Update/Report**

5
6 Steve Longo provided an update from the EPAC meeting on February 13,
7 2026.

8 Steve Longo reported that at the last EPAC meeting, held on Friday, the
9 group reviewed the agenda, discussed the distribution and repair of
10 equipment, and addressed related action items. Steve noted the equipment
11 surveys need to be completed within 30 days. Partial testing had been
12 completed with positive results, though some technical difficulties arose.
13 Steve confirmed that the group agreed to meet four times a year for a joint
14 meeting, beginning in the fall due to the pre-set spring schedule. Two
15 meetings will take place in the fall, starting in September, and two more in the
16 spring.

17 Steve raised the issue of recruiting new members and emphasized the
18 need for stronger public relations to attract qualified candidates. He relayed
19 Ken Rothschild's concerns about the proxy method, highlighting the difficulty
20 in finding knowledgeable and engaged substitutes. Steve suggested that
21 current members provide short biographies to support recruitment efforts.

22 Steve reported that the feasibility study was complete, and the group had
23 voted to approve recommending the VRI pilot.

24 25 **E. TADDAC Action Items from January 16, 2026**

26
27 **Action Item #68: Committee members to assist CTAP and CRS Vendor**
28 **outreach efforts by emailing information or reporting on community**
29 **events to the DDTP Committee Coordinator.**

30 Katie Wright encouraged members to share events with Matthew Reinig
31 for outreach activities. This action item remains open.

32
33 **Action Item #76: Katie Wright will work with the CPUC Representative to**
34 **get amplified and captioned telephones for future emergency evacuation**
35 **shelters throughout California.**

36 Katie Wright raised concerns about preparations for the upcoming fire
37 season. She inquired about the availability of phones at shelters, the proposal
38 for a mobile equipment van, and requested an update on these action items.

39 Brent Jolley reminded the group of previous discussions about
40 emergency services, emphasizing the need to distinguish between emergency
41 prevention and response. He requested greater clarity on how the
42 community's needs would be met and asked TADDAC members to specify the

1 particular services or resources required for both prevention and response.
2 Brent reiterated the importance of identifying specific needs and action items
3 to ensure effective emergency support for the community. He encouraged
4 members to consider the unique requirements for different emergencies, such
5 as fires, floods, and earthquakes, and to clarify what services would be
6 necessary in each scenario.

7 Kenneth Rothschild questioned the involvement of the Office of
8 Emergency Services (OES) and suggested the possibility of establishing a
9 full-time partnership with CalOES, referencing their previous presentations to
10 the group. He inquired about the status of this relationship and whether it
11 should be pursued in the future. Katie Wright recalled that a representative
12 from CalOES had previously addressed the group but felt that their response
13 had not been satisfactory. Brent Jolley confirmed that CalOES had given
14 several presentations to the group, most recently in 2024. He explained that
15 CalOES is responsible for a wide range of emergency management activities,
16 but that specific prevention and response efforts typically occur at the county
17 level. Brent emphasized the need for coordination among federal (FEMA),
18 state (CalOES), and county agencies, highlighting the complexity of these
19 partnerships.

20 Brent acknowledged the group's frustration regarding the lack of clear
21 answers and shared his experience serving on the Sonoma County
22 Emergency Prevention Advisement Committee, where he learned about the
23 complexity and specificity of emergency preparedness requirements, including
24 the development of materials and raising awareness. Brent discussed the role
25 of emergency notifications, noting that FEMA and NOAA are responsible for
26 alerting the public but that technological limitations exist, as not all counties
27 have access to these services. He reiterated the importance of county-level
28 collaboration and education, encouraged TADDAC members to specify their
29 desired resources and services, and referenced the emergency van proposal
30 as a potential solution for providing support in crisis situations.

31 Louie Herrera addressed an ongoing issue, expressing frustration with
32 repeated failures by certain agencies to effectively serve people with
33 disabilities during emergencies. He criticized county responses to incidents
34 like the Palisades and Altadena fires, noting a lack of preparedness to assist
35 individuals with mobility aids. Louie emphasized the importance of
36 collaborating with organizations specifically trained to support people with
37 disabilities, advocating for partnerships between these community-based
38 organizations (CBOs) and emergency services to ensure accessible
39 resources and qualified personnel are available during emergencies, rather
40 than relying solely on agencies with a history of ineffectiveness. Kevin
41 Siemens added that they need to remove the term "Committee Members," as
42 advisory committee members only advise. Louie recommended closing the

1 current action item and rewriting it to focus on establishing collaborative
2 partnerships with community-based organizations serving people with
3 disabilities.

4
5 **Action Item #99: TADDAC will make an effort to recruit new Members for**
6 **its four open seats. TADDAC is seeking a Mobility Impaired, Youth, Hard**
7 **of Hearing, and an At-Large Community Representative.**

8 There are seven vacant seats in TADDAC: Disability representative,
9 Spanish Services, Hard of Hearing Community, Late-Deafened, Speech-to-
10 Speech Community, Mobility and At-Large. There was one applicant, Megan
11 Schwimmer.

12
13 **Action Item #112: Develop an emergency readiness kit (“go-bag”) to**
14 **provide emergency readiness information to seniors and people with**
15 **disabilities.**

16 A webpage listing various resources shared by committee members
17 relating to emergency preparedness will be developed by CSD Marketing.
18 Additionally, social media posts and outreach efforts will ensue to raise
19 awareness about emergency preparedness.

20
21 **Action Item #114: Test Learning Management System (LMS) Courses**
22 **and Community Platform.**

23 Committee members provided feedback during the “Community Platform
24 and Learning Management System” discussion.

25
26 **Action Item #115: Evaluate and complete surveys for member’s selected**
27 **equipment.**

28 Committee members provided feedback during the “Community Platform
29 and Learning Management System” discussion.

30
31 **Action Items #116: Read the book, “Out of My Dreams” featuring a**
32 **character with a speech disability.**

33 Matthew Reinig offered to utilize the Revolving Fund to purchase the book
34 for members. Kevin Siemens confirmed that the book is available on NLS for
35 The Blind and Print Disabled ([link](#)).

36
37 **II. CPUC & CA Connect/DDTP Update**

38 Tyrone Chin provided a brief update, noting that a proposed decision
39 was issued in the proceeding to modernize the Deaf and Disabled
40 Telecommunications Program (DDTP), now known as California Connect. He
41 reported that opening comments were submitted by the Center for Accessible
42 Technology, The Utility Reform Network, and Cal Advocates by the February

1 4, 2026 deadline, with reply comments due by February 10, 2026. Tyrone also
2 reported that the CRS6 Request for Proposal closed on January 26, 2026,
3 and is now in the evaluation phase.
4

5 **III. Community Platform and Learning Management System**

6 Mark Bella and Josh Josha led the overview and demonstration of the
7 Community Platform and Learning Management System. The full transcript of
8 the demonstration can be requested by emailing committees@caconnect.org.
9 Mark shared that CSD hired an accessibility analyst consultant company,
10 WECO. They will provide recommendations, comments, improvements, and
11 adjustments to improve the platforms.

12 Josh shared that CSD is currently recruiting 2,500 volunteers to test the
13 platforms. Kenneth clarified whether the volunteers must be based in
14 California, which Josh confirmed yes.

15 Jesse Acosta shared his struggles with setting up an account, stating
16 that the “sign-up” and “sign-up” pop-ups are strikingly similar, making it difficult
17 for blind users to distinguish the difference. Presently, the platforms are not
18 blind friendly. Mark Bella addressed the confusion surrounding the current
19 sign-up and sign-in procedures, acknowledging that the Learning
20 Management System (LMS) is not yet public and that a double authentication
21 process is temporarily required. He accepted responsibility for any
22 communication issues. Mark encouraged participants to experiment with the
23 Community Platform, provide feedback through surveys, and share their
24 experiences with the three different platforms being tested. He recognized that
25 managing multiple systems could be overwhelming and assured participants
26 that their input is valued and will be used to improve the platforms.

27 Louie Herrera raised accessibility concerns with the current Learning
28 Management System (LMS), specifically criticizing the use of inaccessible
29 CAPTCHA technology. Drawing from his experience as an engineer and
30 disability department head, Louie emphasized that accessibility barriers, such
31 as visual or audio CAPTCHAs, prevent equal access for individuals with
32 disabilities. He recommended implementing Google's reCAPTCHA, which
33 operates in the background and does not require user interaction, as a more
34 inclusive solution that has been effective in his professional experience. Louie
35 offered to share a link to information about CAPTCHA 3.0, highlighting its
36 accessible features. Josh Josa requested that Louie send him the information
37 about CAPTCHA 3.0.

38 Jesse Acosta described challenges with the website’s speech rate
39 settings, noting that his computer typically operates at a comfortable speech
40 rate of 60, but the website accelerates it to 80, making audio difficult to
41 understand. He mentioned needing assistance to adjust the settings and
42 expressed concern about missing information if the issue persists. Katie

1 Wright asked whether the speech rate was controlled by the website itself.
2 Josh Josa responded that he was unsure if the speech rate was built into the
3 website but would investigate the issue.

4 Katie Wright expressed confusion and frustration with the course
5 navigation, noting that the list of chapters on the left side of the website is not
6 clickable. She explained that users must use the "next" button to proceed,
7 making it difficult to revisit specific sections without going through the entire
8 course sequentially. Josh explained that the sequential format is designed to
9 prevent users from skipping ahead, encouraging thorough review of the
10 material. He added that users can seek additional support if their questions
11 remain after completing the course. Mark Bella acknowledged the validity of
12 Katie's concerns and assured her that the feedback would be forwarded to the
13 appropriate evaluators.

14 Kenneth Rothschild asked whether course materials, such as those found
15 in the "what's in the box" section, are available for download, copying, or
16 transfer. Mark reiterated that Kenneth was interested in downloading or
17 printing resources, such as PDFs for each slide or the entire course content
18 and asked whether this could be made available. Josh confirmed that
19 providing links for downloading course materials is possible and agreed to
20 work on making this option available.

21 22 **Equipment Discussion**

23 **Kevin Siemens** shared their struggles with the Future Call, which had a
24 lot of issues. At first, they thought it was an issue with the STS Operator but
25 later found out that it was the phone. Kevin and Matt had 4-5 phone calls that
26 repeatedly got disconnected within 1-8 minutes of connecting. They
27 completed the Equipment Evaluation survey.

28 **Jesse Acosta:** Jesse shared his experiences using the Echo Dot and
29 Blind Shell devices. He noted that the Echo Dot was relatively easy to install
30 but required assistance due to the instructions being designed for sighted
31 users. Jesse emphasized his desire for complete independence when using
32 technology, explaining that as a blind user, he faces additional challenges that
33 did not exist when he was sighted. He stressed the importance of accessible
34 design to allow users to install and operate devices without assistance. He
35 reported that the Echo Dot functioned well for his needs, such as news, time,
36 alarms, and music, though he chose not to link personal contacts due to
37 privacy concerns.

38 Jesse praised the Blind Shell phone for its superior sound quality and
39 ease of use compared to other phones he had tried. However, he encountered
40 confusion regarding the SIM card installation, as the phone did not include a
41 SIM card and its compartment was not immediately accessible. He ultimately
42 set up the phone to use Wi-Fi and was able to adjust the time settings without

1 issue. He recalled a positive experience receiving in-person training on a
2 previous phone from California Connect staff and questioned why similar
3 hands-on support was not available for the newer devices. Jesse encountered
4 difficulties with the device's docking station, finding it not blind-friendly due to
5 the need for precise alignment. He preferred using the direct charging cable,
6 which he found more reliable. He found the Blind Shell phone's audio manual
7 helpful, though he was unsure if a quick reference guide was included. Jesse
8 noted that reviewing the manual would require a significant time investment
9 but appreciated its presence. Jesse highlighted the importance of
10 independence, especially for individuals who live alone, and stressed that
11 technology and support systems should enable users to operate devices
12 without outside assistance.

13 He mentioned that logging into California Connect was not a blind-
14 friendly process, indicating a need for improved accessibility. Jesse reiterated
15 the value of in-person training and questioned why California Connect does
16 not provide hands-on demonstrations for new devices, expressing uncertainty
17 about the group's evaluation process. Matthew Reinig addressed the concern
18 about not providing in-person training, emphasizing that the point of the
19 evaluation process is to evaluate the member's experience setting up and
20 using the equipment without any support. This provides valuable data for
21 refining the user experience.

22 **(The captioner lost internet connection during discussion.)**

23 **Louie Herrera:** Louie shared his perspective on smartphone
24 accessibility, noting that while iPhones are generally favored by blind users,
25 he personally prefers an Android Pixel phone. He emphasized the importance
26 of leveraging the group's experience to evaluate which tools and platforms
27 work best for individuals with communication needs. Louie highlighted the
28 need for accessible documentation, recommending that materials for new
29 devices be created in both Braille and electronic formats to ensure usability for
30 all. He also pointed out that not all blind users require Braille; some rely on
31 digital audio devices and readers. Louie encouraged the group to consider a
32 variety of accessible options and to remain open-minded in identifying and
33 delivering effective solutions for the future. Mark acknowledged the value of
34 Jesse and Louie's feedback, stating that the team would incorporate these
35 insights into their internal processes. He suggested that the warehouse testing
36 team examine devices for accessible features, such as Braille, and consider
37 reaching out to manufacturers or developing accessible materials
38 independently to improve the experience for all consumers.

39 Louie expressed concerns about including the SmartVision 3 phone as
40 an option for users. He noted that, while the device features a large screen
41 and functional keyboard reminiscent of older BlackBerry phones, its operating
42 system is limited to Android version 11, which is outdated compared to newer

1 phones. Louie warned that continued updates to Android could quickly render
2 the SmartVision 3 obsolete and unsupported. He recommended against its
3 adoption, emphasizing the importance of choosing devices with longer-term
4 support. Louie also mentioned that Braille devices should be matched
5 carefully to the needs of individual users.

6 **Robert Sidansky:** Robert shared research showing that 65% of senior
7 citizens experience hearing loss, highlighting the importance of considering
8 both the size and needs of different user populations when prioritizing
9 equipment. He described challenges with understanding the instructions for
10 several devices and relied on YouTube videos for clarification. Robert found
11 the Sonic Bomb alarm device highly effective for deep sleepers, as
12 demonstrated by his son Gary, but not personally useful since he does not
13 need an alarm. He chose not to review other devices that did not apply to his
14 needs. Josh Josa confirmed that Robert evaluated the Vivo Krown LookOut
15 information system, the Sonic Bomb, and the HomeAware 2 main unit.

16 **Katie Wright:** She found the SquareGlow easy to set up, practical, and
17 appreciated its simultaneous notification feature in multiple locations. Katie
18 was unable to fully test the Bellman and Symfon Vivo pager due to missing a
19 receiver and encountered difficulty with the Artone Bluetooth neckloop
20 because disconnecting her hearing aids from her phone was required. She
21 noted she had not yet tried the Nest Mini or some other devices but reiterated
22 her positive impression of the SquareGlow. Katie also highlighted a limitation
23 with the evaluation process, suggesting that users should be allowed to skip
24 questions if they are unable to fully test a device. Additionally, Katie gave the
25 Sonic Bomb alarm to her grandson, a heavy sleeper, but had not yet received
26 feedback from him. She raised concerns about the potential obsolescence of
27 neckloop technology as more hearing aids include built-in Bluetooth.

28 Kenneth Rothschild sought clarification on whether the equipment under
29 discussion was specifically approved for their use, specifically whether it was
30 a universal charger capable of charging multiple devices. Mark Bella
31 explained that the current equipment is from the first wave of technology, but
32 future releases—specifically the third wave—will feature more advanced,
33 universal power banks, including heavier-duty chargers with AC/DC plugs, to
34 better support individuals with various disabilities. He added that, in
35 emergency situations such as fires, the goal is to provide equipment that
36 allows individuals to use their own mobile devices. Mark noted that the current
37 Wave 1 equipment is scheduled for release within the next month and that
38 future improvements are under consideration.

39 Katie Wright asked Mark Bella whether the warehouse testing team
40 consists of individuals with disabilities relevant to the equipment being
41 evaluated. Mark Bella clarified that the warehouse team is composed of
42 individuals without disabilities, but products are sent to external testing teams,

1 such as the CSD team, to assess accessibility needs like Braille and other
2 barriers. He emphasized the importance of considering diverse perspectives
3 to address all accessibility issues. Josh Josa explained that Waves 1 and 2 of
4 the products were sourced from other states and had not been physically
5 tested by their team. Beginning with Wave 3, products will undergo hands-on
6 testing before being distributed to ensure their suitability for users with
7 disabilities. Josh also agreed with Mark, emphasizing that feedback is
8 essential for improving processes and customer experience in future product
9 launches. Katie observed that testers often do not have the specific disabilities
10 addressed by the equipment, noting the unique needs of individuals like
11 Kevin, Jesse, and Louie. She appreciated the collaborative approach to
12 testing, involving both EPAC and a broader community.
13

14 **V. Video Remote Interpreting (VRI) Feasibility Study**

15 Matthew Reinig presented and the presentation is on pages 28 to 37. The
16 study is on pages 38 to 43.

17 Kenneth Rothschild motioned to approve EPAC's recommendation for
18 CPUC to conduct a VRI pilot. Kevin seconded the motion, and unanimously,
19 the motion passed.
20

21 **VI. Program Vendor Reports**

22 **A. Marketing Report**

23 Leigh Ann Hubbard, Project Manager, presented, and the presentation
24 is on pages 44 to 50.
25

26 **B. Testing and Training Report**

27 Josh Josha, Interim Testing and Training Director, presented and the
28 presentation is on page 51 to 58.
29

30 **C. Field Operations Report**

31 Jennifer Minore, Field Operations Director, presented and the
32 presentation is on page 59 to 67. The Los Angeles part-time service center is
33 at the Braille Institute on Vermont and Melrose.
34

35 **D. Outreach Report**

36 Aida Cerda, Outreach Director, presented, and the report is on page 68
37 to 75.

38 The conversation centers on the availability and expansion of service
39 centers in California, particularly in underserved and rural areas such as San
40 Bernardino, Blythe, and Northern California. Jesse Acosta raises concerns
41 about the lack of facilities in these regions and underscores the need for
42 outreach, especially to isolated communities and veterans. Jennifer Minore

1 and Aida Cerda explain current efforts, including a proposal for a pop-up
2 center in Indio, which, if successful, could serve as a model for further
3 expansion into other remote and rural areas. The discussion highlights
4 challenges in outreach, the importance of local partnerships (such as working
5 with counties and community organizations), and the organization's ongoing
6 commitment to reaching both large and small populations, including
7 incarcerated individuals. There is also mention of difficulties in re-establishing
8 a service center in Berkeley due to unresolved agreements. The conversation
9 concludes with a request for clearer communication regarding the division of
10 responsibilities between outreach and field operations, and a commitment to
11 improving partnerships and access moving forward.

12

13 **E. CRS-5 Report**

14 Abby Magtoto, Relay Account Manager, presented, and the presentation
15 is on pages 76 to 79.

16 Kenneth Rothschild inquired about historical data trends, asking how
17 current values compare to previous years and whether the numbers have
18 been increasing, decreasing, or remaining steady over time. Abby explained
19 that the number of calls and minutes varies month to month, with no
20 consistent trend. She noted that data is included in the monthly report to the
21 state and indicated plans to revise reporting in the future to provide clearer
22 trends for the number of calls and minutes. Matthew Reinig shared that a
23 graph of historical call volume trends was presented at the January meeting
24 and could provide the information Ken was seeking.

25 Robert Sidansky asked whether Abby attends professional conferences
26 and collaborates with professionals in that context. Abby explained that in her
27 capacity as account manager and former knowledge coordinator, she and her
28 outreach team attend professional events and conferences, such as CSUN, to
29 inform medical professionals about resources like speech-to-speech, HBO,
30 and VCO. The goal is to ensure these professionals are aware of relay
31 services available to them and their patients.

32

33 **F. Equipment Processing Center (EPC) Report**

34 Chong Vang, EPC Operations Director, presented and the presentation
35 is on page 80 to 89.

36 Kenneth Rothschild inquired about the status and future handling of his
37 order shipment, raising concerns about an outdated address that he has not
38 used in two years. Chong took responsibility for the order issue, admitting he
39 placed the order and failed to verify the address. He apologized and assured
40 that future orders would be handled correctly. Kenneth questioned how order
41 verification is managed, given the large customer base, suggesting it would be
42 difficult for one person to handle alone. Chong clarified that while committee

1 member orders were handled directly by himself and a team member,
2 customer orders always involve verification of addresses by phone before
3 shipping any equipment or materials. He explained that this process ensures
4 the correct address is used for all customer shipments.

5

6 **VII. Public Input – PM Session**

7 There was no public input at this time.

8

9 **VIII. New Business**

10 **A. Nomination and Voting of Successors or New Members**

11 Megan Schwimmer submitted an application for an open seat. The
12 committee debated on which seat she could take after interviewing her, with
13 the At-Large seat being available. Kenneth Rothschild motioned to interview
14 Megan, with Kevin Siemens seconding the motion. The motion passed
15 unanimously.

16

17 **B. Future Meetings and Agendas**

18 Updating the TADDAC & EPAC Charters will be added to next month's
19 agenda.

20 Kevin Siemens requested an agenda item: AAC and 911 calls, specifically
21 training dispatch workers for taking 911 calls from people using assistive
22 devices.

23 Matthew Reinig proposed the committee to vote on whether to have four
24 joint meetings: March (SoCal), May (NorCal), September (NorCal), November
25 (SoCal). Jesse Acosta motioned and Louie Herrera seconded, and the motion
26 passed.

27 Matthew Reinig reminded the committee that they need to find proxies as
28 in-person attendance will be required after the May joint meeting. Any member
29 who attends on WebEx or on the phone will not be counted towards quorum,
30 unless they have an extenuating circumstance or disability.

31

32 **C. Report from the Chair**

33 No report.

34

35 **D. Member Reports**

36 No report.

37

38 **IX. Meeting Wrap up and Adjournment**

39 The meeting was adjourned at 3:16 PM.

40

41 Matthew Reinig prepared the minutes.