

California Connect

Telecommunications Access for the Deaf & Disabled Administrative Committee (TADDAC) and Equipment Program Advisory Committee (EPAC)
Advisory Bodies to the California Public Utilities Commission

Joint Meeting
September 11, 2026
10:00 AM to 2:45 PM

Wave Three Equipment Display
9:00 AM to 2:45 PM

Oakland City Center
500 12th Street, Suite 105, Oakland, CA 94607
Paramount Conference Room

[Join Webex Webinar](#)
Webinar Number: 2480 632 2856
Webinar Password: SEPTJOINT11

Join by phone: 1-855-282-6330
Access Code: 2480 632 2856
Phone password: 73785646

[StreamText Link](#) for Captions

Public Meeting Draft Agenda

I. Wave Three Equipment Display Advisory committee members and members of the public can observe and inquire about Wave Three equipment on display in the Fox Room.	9:00 AM – 2:45 PM
II. Administrative Business A. Roll Call of TADDAC and EPAC B. Agenda Review and Approval C. Approval of EPAC Meeting Minutes from June 12, 2026 D. Approval of TADDAC Meeting Minutes from June 26, 2026 E. EPAC Action Items from June 12, 2026 F. TADDAC Action Items from June 26, 2026	10:00 AM – 10:15 AM
III. CPUC Update & California Connect	10:15 AM – 10:20 AM

CPUC Staff will inform the Committee of issues addressed by CD, any recent decisions or comments to the FCC, the status of contracts and pilot programs, and any updates to CA Connect that may affect the Program now and in the future.	
IV. Wave Three Equipment Presentation Testing & Training team will present and display Wave Three equipment that will undergo an evaluation period by advisory committee members. They will also ask for feedback on the service center equipment/product display cards.	10:20 AM – 12:00 PM
V. Public Input – AM Session	
VI. Lunch Break	12:00 PM – 1:00 PM
VII. Program Contractor Reports	
B. Marketing Report Molly Miller, Marketing Director, will provide updates regarding Marketing efforts.	1:00 PM – 1:15 PM
C. Testing & Training Report Joshua Josa, Testing & Training Director, will provide updates on Testing and Training.	1:15 PM – 1:30 PM
D. Field Operations Report Amanda Whyrick, Division President, will provide updates on CSD Field Operations.	1:30 PM – 1:45 PM
E. Outreach Report Aida Cerda, Outreach Director, will provide updates on Outreach efforts.	1:45 PM – 2:00 PM
F. California Relay Service (CRS) Report Abby Magtoto, Relay Account Manager, will provide updates on California Relay Service (CRS).	2:00 PM – 2:15 PM
G. EPC Customer Contact Report Chong Vang, Equipment Processing Center Operations Director, will provide updates regarding Equipment and Customer Contact efforts.	2:15 PM – 2:30 PM
VIII. Public Input – PM Session	
IX. New Business	
A. Future Meetings and Agendas	2:30 PM – 2:35 PM

B. Report from Chairs	2:35 PM – 2:40 PM
C. Member Reports	2:40 PM – 2:45 PM
X. Meeting Wrap up and Adjournment	2:45 PM

Additional Information

For additional information, please contact Matthew Reinig, CA Connect Committee Coordinator, by email at committees@caconnect.org. If you plan to attend the meeting and need sign language interpreters or other special communication accommodations, please call or email the Matthew Reinig at least five days prior to the meeting date.

Document Preparation

For accessibility purposes, all documents must be available in alternate formats. When submitting documents to be included with meeting materials, please send a copy in an electronic format to committees@caconnect.org.

If you require the binder or agenda in an alternative format, please contact committees@caconnect.org.

Environmental Reminder

Please refrain from wearing perfumes or scents to CA Connect meetings. People with environmental illness or multiple-chemical sensitivity must reduce their exposure to attend this meeting.